## FEATURES AND PROCEDURES <br> HOT LINE CROSSWORD <br> (Instant Scratch Game \#2168)

1) Theme and name of the game: HOT LINE CROSSWORD. Scratch YOUR 20 LETTERS box to reveal your 20 letters. In each PUZZLE, scratch only the letters that match those in the YOUR 20 LETTERS box. In each PUZZLE, if you uncover 3 or more complete WORDS, win corresponding prize shown in the PUZZLE LEGEND for that same PUZZLE. If you win in a PUZZLE and any one of the completely uncovered WORDS in that PUZZLE has a red line printed through the entire word, win TRIPLE the corresponding prize shown in the PUZZLE LEGEND for that same PUZZLE. Each PUZZLE is played separately. Only the highest prize won in the PUZZLE will be paid.
2) Price of the ticket: Ten dollars (\$10.00), or as otherwise set by the Administrator.
3) The prize structure including the number and value of prizes and the odds on each prize are as follows:

| PRIZE <br> AMOUNT | APPROXIMATE NUMBER <br> OF PRIZES | ODDS OF WINNING |
| :---: | :---: | :---: |
| $\$ 10$ | 103,992 | $1: 7$ |
| $\$ 20$ | 56,004 | $1: 13$ |
| $\$ 30$ | 29,604 | $1: 25$ |
| $\$ 40$ | 7,200 | $1: 100$ |
| $\$ 50$ | 24,000 | $1: 30$ |
| $\$ 60$ | 3,600 | $1: 200$ |
| $\$ 80$ | 396 | $1: 1,819$ |
| $\$ 100$ | 150 | $1: 4,800$ |
| $\$ 150$ | 25 | $1: 28,800$ |
| $\$ 300$ | 13 | $1: 55,385$ |
| $\$ 1,000$ | 4 | $1: 180,000$ |
| $\$ 10,000$ | 3 | $1: 240,000$ |
| $\$ 100,000$ | 2 | $1: 360,000$ |

Odds and prize statements are based on initial game prize structure and may vary over the life of the game. Entry or non-entry of HOT LINE CROSSWORD tickets to the Lottery Super 2nd Chance drawings does not affect the prize structure of the HOT LINE CROSSWORD game.
4) The frequency of drawings: There are no drawings in the HOT LINE CROSSWORD game, however, for a period of time, at the discretion of the Lottery Division Administrator HOT LINE CROSSWORD tickets may count towards entry in Lottery Super 2nd Chance drawings. The Wisconsin Lottery will not be responsible for any neglect, failure or omission on the part of the U.S. Postal Service or any other delivery/courier service used to deliver a player's Super 2nd Chance Drawing mailing to the Wisconsin Lottery. The Lottery assumes no responsibility or liability for Super 2nd Chance tickets that are lost, or destroyed or otherwise disqualified from participation in
a drawing when such tickets are in the control of the Lottery. All tickets sent to the Wisconsin Lottery to enter the Super 2nd Chance drawings become property of the Wisconsin Lottery and will not be returned. Only tickets sent to and received at the correct address for entry into the Super 2nd Chance drawing will be eligible for the Super 2nd Chance drawing.
5) The method of selecting winners: There are two (2) crossword PUZZLES on each HOT LINE CROSSWORD ticket. Each PUZZLE is played separately.

The holder of a ticket where the letters in the uncovered YOUR 20 LETTERS box match the letters in crossword PUZZLE 1 to complete three (3) or more complete WORDS, and where none of those complete WORDS have a red line printed through the entire WORD, shall win the prize shown in the corresponding PUZZLE 1 LEGEND for that same number of complete WORDS.

The holder of a ticket where the letters in the uncovered YOUR 20 LETTERS box match the letters in PUZZLE 1 to complete three (3) or more complete WORDS, and where one (1) of those completed WORDS has a red line printed through the entire WORD, shall win three (3) TIMES the prize amount shown in the PUZZLE 1 LEGEND for that same number of complete WORDS.

The holder of a ticket where the letters in the uncovered YOUR 20 LETTERS box match the letters in crossword PUZZLE 2 to complete three (3) or more complete WORDS and where none of those complete WORDS have a red line printed through the entire WORD, shall win the prize shown in the corresponding PUZZLE 2 LEGEND for that same number of complete WORDS.

The holder of a ticket where the letters in the uncovered YOUR 20 LETTERS box match the letters in PUZZLE 2 to complete three (3) or more complete WORDS, and where one (1) of those completed WORDS has a red line printed through the entire WORD, shall win three (3) TIMES the prize amount shown in the PUZZLE 2 LEGEND for that same number of complete WORDS.

The possible complete WORDS on the ticket will be shown on each crossword PUZZLE. Each possible complete WORD consists of three (3) or more letters and fills a complete word space. Letters in each crossword PUZZLE combined to form a complete WORD must appear in a continuous horizontal (from left to right) or vertical (from top to bottom) sequence in a word space on that same crossword PUZZLE and must completely fill that word space. A word within a complete WORD such as "cab" within "cabin" is not a complete WORD, since it does not completely fill the word space. Letters forming a word filling a complete word space can only be used to form one (1) complete WORD. Complete WORDS cannot be formed on either crossword PUZZLE by linking letters diagonally, or by reading the letters from right to left or bottom to top. The YOUR 20 LETTERS play area must contain all of the letters in a possible complete WORD in order to form that WORD.

A winning PUZZLE 1 can win only the highest prize shown in the corresponding PUZZLE 1 LEGEND for that same winning pattern in that same PUZZLE, or (if one of the completed WORDS in the crossword PUZZLE has a red line printed through it as
previously described in these features and procedures) three (3) TIMES the highest prize shown in the PUZZLE 1 LEGEND for that same winning pattern, as previously described in these features and procedures.

A winning PUZZLE 2 can win only the highest prize shown in the corresponding PUZZLE 2 LEGEND for that same winning pattern in that same PUZZLE, or (if one of the completed WORDS in the crossword PUZZLE has a red line printed through it as previously described in these features and procedures) three (3) TIMES the highest prize shown in the PUZZLE 2 LEGEND for that same winning pattern, as previously described in these features and procedures.
6) The method of making payment to winners:
A. Submission of the original ticket (not a copy), as provided below, shall be the sole method of claiming a prize.
B. Payment of prizes under six hundred dollars (\$600) may be made by presenting the ticket for validation and payment to any Wisconsin Lottery retailer.
C. The original winning ticket must be signed by a single human being. For-profit and non-profit entities, trusts, and other non-human beings are not eligible to play or claim a prize in this game. Payment of any prize totaling five hundred thousand, nine hundred ninety-nine dollars $(\$ 500,999)$ or less may be made by either 1) signing the back of the original winning ticket, completing a Lottery claim form and presenting it in person to any Lottery office for validation and payment by the claim deadline under section 6(G), or 2 ) by signing the back of the original winning ticket, completing a Lottery claim form and mailing it for validation and payment to Lottery Headquarters in Madison. If claiming a prize by mail, the original winning ticket and Lottery claim form must be mailed to Lottery Headquarters in Madison in a properly addressed envelope with the postage duly prepaid by the claim deadline under section 6(G). Payment of any prize totaling five hundred and one thousand dollars $(\$ 501,000)$ or more must be made by signing the back of the original winning ticket, completing a Lottery claim form and presenting it in person to the Lottery Headquarters in Madison for validation and payment by the claim deadline under section 6(G). Personal appearance may be waived at the Lottery Division Administrator's sole discretion.
D. Tickets are void if stolen, unissued, mutilated, altered, counterfeit, or otherwise fail validation tests. The Lottery at its sole discretion reserves the right to pay any mutilated ticket based upon the facts and circumstances of the particular claim. Such action by the Lottery is final and non-reviewable.
E. Tickets are void if misprinted. "Misprinted" means any mistake or difference from the original ticket or game specifications of any kind in the printing, manufacturing, packaging or other processing related to the production or distribution of the ticket caused by the raw materials, processes or handling of the ticket until its ultimate sale to the consumer/player. "Misprinted" includes but is not limited to the tickets being unreadable, misregistered, defective, or multiply printed. Also, "misprinted" includes errors in the computer software, computer
hardware, code or programming of the game regardless of whether the errors were imbedded or caused by human action relating to any of the matters mentioned in this paragraph. The Lottery at its sole discretion reserves the right to pay any such "misprinted" ticket based upon the facts and circumstances of the particular claim. Such action by the Lottery is final and non-reviewable.
F. All tickets sent to the Wisconsin Lottery for the purpose of redemption become property of the Lottery and will not be returned.
G. The holder of a winning HOT LINE CROSSWORD ticket must claim the prize, in accordance with section 6(C), within one hundred eighty (180) calendar days after game's end date or the prize shall be forfeited. If claiming a prize by mail, the postage prepaid envelope containing the original winning ticket and Lottery claim form must be postmarked on or before the one hundred eighty (180) day deadline. The envelope containing the original winning ticket and Lottery claim form must be received by the Wisconsin Lottery Headquarters in Madison within fourteen (14) calendar days after the one hundred eighty (180) day deadline or the prize shall be forfeited.
H. Pursuant to Wisconsin's Open Records law (sec. 19.31-19.39 Wis. Stats.), the Lottery is required to disclose a winner's name, place of residence and, if acquired, likeness. If a player wins and claims a prize, the Lottery may use his or her name, likeness and place of residence without compensation for any purpose. Upon claiming a prize, a winner waives any claims against the Lottery and its representatives for any and all liability which may result from the disclosure or use of such information.
I. Prize payments are subject to the provisions of sec. 565.30 Wis. Stats.

