



Wisconsin Lottery Non-Fund Transfer (NFT) Policy

Non-funds transfer (NFT) occurs when an electronic funds transfer (EFT) cannot be successfully completed or is rejected. NFT transactions include, but are not limited to: closed account, frozen account, no account/cannot locate, uncollected funds, and non-sufficient funds. Any NFT, except for a Lottery-caused error, within a 12-month period may be charged a progressive schedule of service fees and the Lottery retains the right to suppress the ordering and wagering of lottery products. Fees will be assessed for any non-sufficient funds.

The progression schedule is below:

NFT Occurrence	Action
First NFT	\$25 service fee (suppression of instant ticket ordering and Lotto wagering may be performed at the discretion of the Lottery).
Second NFT with no previous NFT balance	\$25 service fee (suppression of instant ticket ordering and Lotto wagering may be performed at the discretion of the Lottery).
Second NFT with a previous NFT balance	\$25 service fee and suppression of instant ticket ordering and Lotto wagering until the NFT balance is paid in full.
Third NFT	\$50 service fee and suppression of instant ticket ordering and Lotto wagering until the NFT is paid in full.
Fourth NFT or more	\$75 service fee and suppression of instant ticket ordering and Lotto wagering. Contract termination review will be performed. Instant ticket and Lotto ordering suppression remains intact until review results are complete.

Per the Lottery Contract, the Lottery reserves the right to terminate the contract of any retailer who incurs three or more NFTs within a 12-month period.

Participation in the Retailer Performance Program (RPP) will not be allowed if there is an outstanding amount due the Lottery.

You may call the Retailer Hotline at 1-800-242-7782 with any questions.

Thank you for your continued partnership.