



Wisconsin Lottery Non-Fund Transfer (NFT) Policy

Non-funds transfer (NFT) occurs when an electronic funds transfer (EFT) cannot be successfully completed or is rejected. NFT transactions include, but are not limited to: closed account, frozen account, no account/cannot locate, uncollected funds, and non-sufficient funds. Any NFT, except for a Lottery-caused error, within a 12-month period may be charged a progressive schedule of service fees and the Lottery retains the right to suppress the ordering and wagering of lottery products. Fees will be assessed for any non-sufficient funds.

The progression schedule is below:

| NFT Occurrence | Action |
|--|--|
| First NFT | \$25 service fee (suppression of instant ticket ordering and Lotto wagering may be performed at the discretion of the Lottery). |
| Second NFT with no previous NFT balance | \$25 service fee (suppression of instant ticket ordering and Lotto wagering may be performed at the discretion of the Lottery). |
| Second NFT with a previous NFT balance | \$25 service fee and suppression of instant ticket ordering and Lotto wagering until the NFT balance is paid in full. |
| Third NFT | \$50 service fee and suppression of instant ticket ordering and Lotto wagering until the NFT is paid in full. |
| Fourth NFT or more | \$75 service fee and suppression of instant ticket ordering and Lotto wagering. Contract termination review will be performed. Instant ticket and Lotto ordering suppression remains intact until review results are complete. |

Per the Lottery Contract, the Lottery reserves the right to terminate the contract of any retailer who incurs three or more NFTs within a 12-month period.

Participation in the Retailer Performance Program (RPP) will not be allowed if there is an outstanding amount due the Lottery.

You may call the Retailer Hotline at 1-800-242-7782 with any questions.

Thank you for your continued partnership.